



Vietnam Security Police Association, Inc.

Troubleshooting: Cookies, Cache-files, Disc Space, Off Line Files & History-files

Your computer, like all computers, may sometimes be over helpful. Computers try to speed up the loading process by storing images and pages in "cookies" and cache-files that will reload information for a visited page the next time you check out that page. Unfortunately, cached-files and images may not be the latest updates for that page. Here's how to fix this common problem and assure you are viewing the most recent updates to a revisited webpage:

Open your Internet Explorer Browser:

1. Set Default to [Empty the Temporary Internet Files/Images Folder](#) automatically upon closing the Browser:
 - a. Click on **[Tools]**
 - b. Click on **[Advanced]**
 - 1) Scroll down to the **[Security]** section
 - 2) Check the box: **[x] Empty Temporary Internet Files folder when browser is closed-ON**
Click **<OK>**
2. Set your browser to Delete Cookies, Temporary Files, find Newer Versions of stored pages, and Reduce the amount of Disc Space used:
 - a. Click on **[Tools]**
 - b. Click on **[General]**.
 - 1) At **[Temporary Internet files:]**:
Click on **[Delete Cookies...]**
 - 2) "Deletes all cookies in the [Temporary Internet Files Folder](#)?":
Click **<OK>**
 - 3) At **[Delete Files...]**:
 - a) "Delete all files in the [Temporary Internet Files](#)."
 - b) Check the box: **[x] Delete all offline content** {Delete all your offline content stored locally.}
 - c) Click **<OK>**
 - 4) At **[Settings]** ([Check for Newer Versions of Stored Pages/not cached pages.](#))
 - a) At the "**Check for newer versions of stored pages:**"
Check the bullet: **"(*) Every visit to the page"**
 - 5) Reduce the default setting to a reasonable size:
 - a) Change the "**Amount of disc space to use:**" to: **"50" MB**
 - b) Click **"OK"** to apply changes.
 - c) Click **"OK"** to close.
3. Close your Internet Explorer Browser and Reboot your computer.

Now your computer will always give you the current version for whatever WebSite pages you visit, including VSPA.

*WebTV or Netscape? Sorry'bout that, but WebTV does not support Java.
Netscape users should load Explorer 6 or greater, as newer versions are release.*

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